

# Office of New Americans Advisory Board

*Supporting the Economic, Linguistic and Civic Integration of New Americans in the Commonwealth*

Wednesday, October 6, 2021

9:30 AM- 12:00 PM

Patrick Henry Building – East Reading Room

111 E. Broad St, Richmond VA 23219

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## Committee Meeting Agenda for Access to Services

Agenda:

*Committees will work from 9:30 AM- 12:00 PM on the following:*

9:35am: Public Comment Period

Establish/Confirm Committee Lead

Discuss description as it appears in committee structure matrix

Brainstorm and prioritize potential focus

Create tactical plan and assignments with scheduled targets.

Lead will report out during committee report outs during general meeting

Meeting notes from Access to Services:

*Amelia*

We identified the top 6 service areas to address, then addressed the top barriers that we see across all these services. The barriers include: Technology, Education, Healthcare, Housing, social services, transportation independence.

We decided to focus on 3 categories this year: Technology, Education (k-12 and above), and Healthcare (health, dental, mental).

Our next steps include:

We will create a survey and collect data- how do immigrant communities access information?

Identify who we need to talk to?

What is the data that is out there?

Once we identify the who and what, we will focus on the recommendations.

Ahoo clarified that we are addressing barriers for the whole family, not just individuals.